

## FAQs (Frequently asked questions)

Q: I did not complete the online consent form by the school deadline. What do I do?

- Contact the School Immunisation team on 01274 221269 and one of our nurses will call you back and take verbal consent over the phone. We can complete an E-consent on your behalf.

Q: My child is eligible for their HPV and I was not sure at the time, but now I would like my child to have their vaccination in school. What can I do?

- Contact the School Immunisation team on 01274 221269 and one of our nurses will call you back and take verbal consent over the phone.

Q: I do not want my child to have their vaccine in school. What can I do?

- During the school holidays we have clinics at Horton Park Health Centre, Undercliffe Health Centre, and Keighley Health centre. Please contact the School Immunisation team a few weeks prior to the school holiday and we will be happy to book you an appointment.

Q: My child is in year 10 or 11 and I never completed a consent form for my child to receive their teenage booster in school. What do I do?

- Parents of children in older year groups (Year 10 and above) can also contact the School Immunisation team if they have not returned a consent form or contact their GP practice to arrange missed Teenager Boosters or MMR. Call 01274 221269.

Q: My child is home schooled, how does my child access vaccinations?

- During the school holidays we have clinics at Horton Park Health Centre, Undercliffe Health Centre, and Keighley Health centre. Please contact the School Immunisation team a few weeks prior to the school holiday and we are happy to book you an appointment.

Q: My child is needle phobic or very anxious about having a vaccination.

- Please contact the team to arrange a clinic appointment or home visit and we will be happy to discuss your child's requirements.
- Access our resources on the School Immunisations team page of the website <https://www.betterliveshealthyfuturesbw.nhs.uk>

Q: I do not want my child to have the vaccinations offered.

- Please kindly complete the online consent form as a refusal. This will prevent further contact for that vaccine.

Q: I would like more advice and information about the vaccination my child is being offered.

- Please contact the School Immunisation team on 01274 221269 and member of our team will happily call you back.

Q: I have just had my covid vaccine is it safe to have a different vaccine so soon?

- Yes, it is fine to have another vaccine around the time you received your covid vaccine.